

Terms of stay

Mazurska Sielanka holiday cabin · Bogaczewo near Giżycko, Poland

English translation provided for convenience. In case of any discrepancy, the Polish version (Regulamin pobytu) prevails.

§ 1. General provisions

1. These Terms set out the rules for booking and staying at the Mazurska Sielanka cabin, located at Bogaczewo 37K, 11-500 Giżycko, Poland (the "Cabin").
2. The Cabin is rented out by Anna Duda-Kochańska and Daniel Kochański, Bogaczewo 37K, 11-500 Giżycko (the "Host"). Contact: phone +48 510 702 239, e-mail: sielanka37k@gmail.com.
3. "Guest" means the person making the booking and every person staying at the Cabin under that booking. The person making the booking is responsible for compliance with these Terms by everyone travelling with them.
4. Making a booking means accepting these Terms. The Terms are available at mazurska-sielanka.pl and in the Cabin.

§ 2. Booking, prices and payments

1. Bookings can be made via the form at mazurska-sielanka.pl, by phone or by e-mail.
2. Prices are shown in the price list on the website and in the booking summary. The price covers the stay in the Cabin for the declared number of guests, utilities, Wi-Fi and parking, bed linen and towels. Use of the hot tub with jets is charged extra – according to the price list or as agreed individually.
3. The minimum stay is 2 nights, and 5 nights in the summer season (July–August), unless the Host agrees otherwise.
4. After sending the booking, the Guest receives by e-mail the booking number and the details for paying the deposit. The dates are provisionally held for 24 hours.
5. The booking is confirmed upon payment of **a deposit of 30% of the price of the stay** within 24 hours of booking – via BLIK to phone number +48 510 702 239 or by bank transfer to account no. 20 1020 4753 0000 0002 0364 0190 (IBAN PL20 1020 4753 0000 0002 0364 0190), stating the booking number / dates of stay and the Guest's full name in the transfer title.
6. If the deposit is not received on time, the Host may release the dates and will inform the Guest by e-mail.
7. The booking is binding on both parties from the moment the confirmation e-mail is sent to the Guest.
8. The Guest pays the remaining amount on the day of arrival, at check-in, via BLIK or by bank transfer.
9. The local tourist tax, charged in accordance with Resolution No. XXIV/248/2025 of the Giżycko Municipal Council, is included in the price of the stay. The Host collects it as the collecting agent and pays it over in accordance with applicable law.
10. As a rule, the Host does not charge a refundable security deposit. For bookings related to hen parties, stag parties or other events of a similar nature, the Host may require a refundable security deposit. The amount of the security deposit and the rules for paying and returning it are agreed each time with the person making the booking.
11. The person making the booking is liable for any damage to or destruction of the Cabin's equipment, the Cabin and its surroundings caused through their fault or the fault of persons and animals staying

on the property with their consent. In the event of damage, the Host may demand reimbursement of the cost of repair or replacement of the damaged equipment, to the extent corresponding to the damage actually incurred.

§ 3. Changes and cancellation

1. The Guest may request a change of dates no later than 14 days before the planned start of the stay. The change may be made with the Host's consent, subject to availability. The deposit paid is credited towards the stay on the new dates. If the new dates are subject to a different price, the Guest must pay the difference. Requests for a change of dates made less than 14 days before the start of the stay may only be accepted with the Host's consent.
2. The amount paid constitutes a deposit (*zadatek*) within the meaning of Article 394 of the Polish Civil Code. If the contract is not performed for reasons attributable to the Guest, the Host may retain the deposit received. If the contract is not performed for reasons attributable to the Host, the Guest may demand the return of double the deposit, in accordance with Article 394 of the Polish Civil Code.
3. In the event of a later arrival or earlier departure for reasons attributable to the Guest, the price of the stay is not reduced proportionally and the Guest is not entitled to a refund for unused nights, subject to mandatory provisions of law.
4. In accordance with Article 38(1)(12) of the Polish Consumer Rights Act, a consumer has no right to withdraw from a distance contract for accommodation services on a specific date or for a specific period.

§ 4. Arrival and departure

1. A rental day runs from 15:00 on the day of arrival until 11:00 on the day of departure. Other times are possible if agreed in advance.
2. The Guest informs the Host of the expected arrival time. At check-in the Host may ask the person making the booking to confirm the details necessary to carry out the booking.
3. A maximum of 8 people may stay in the Cabin at the same time, and the number of people using the Cabin, including those staying overnight, may not exceed the number stated in the booking, unless a change in the number of guests has been agreed with the Host. Only persons included in the booking may stay overnight in the Cabin. Receiving visitors not included in the booking requires prior agreement with the Host and is possible between 9:00 and 22:00.
4. On departure the Guest leaves the Cabin tidy: washes the dishes, takes the rubbish to the bins in line with waste sorting, switches off lights and appliances, closes windows and doors and returns the keys in the manner agreed with the Host.
5. The stay may be extended by agreement if the dates are available.

§ 5. House rules

1. Quiet hours are from 22:00 to 7:00. Please respect the neighbours' peace throughout your stay.
2. The Cabin is non-smoking. Smoking cigarettes and using e-cigarettes inside the building is prohibited. Smoking is allowed outdoors only.
3. The Cabin has a fireplace that serves as a source of heating. The fireplace may be used as intended, observing safety rules and due care. It is forbidden to leave a lit fireplace unattended or to do anything that could cause a fire hazard.

4. Candles provided by the Host may be used with due care. Lit candles must not be left unattended or placed near flammable materials.
5. The Guest is liable for damage resulting from improper or unsafe use of the fireplace, candles or other sources of fire.
6. Bonfires and barbecues may only be lit in designated places, under constant adult supervision and in compliance with fire safety regulations. The fire must be completely extinguished before leaving it.
7. Organising parties and noisy gatherings requires the Host's prior consent.
8. Children may stay in the Cabin, on the property, in the children's playhouse and in the hot tub only under the supervision of adults, who bear full responsibility for them.
9. Pets require prior agreement with the Host. Depending on the type of animal, the length of stay and other circumstances, the Host may set an additional fee for the pet, of which the Guest will be informed before booking. The pet's owner must clean up after it on the property and is liable for any damage caused by the animal.
10. Cars are parked on the property, in places indicated by the Host.
11. Please use water and energy sparingly and sort waste according to the labels on the bins.
12. It is forbidden to move furniture between rooms, to take bed linen and equipment outside the Cabin (except terrace furniture) and to bring flammable or hazardous materials.

§ 6. Hot tub with jets

1. The hot tub is used at the Guest's own risk, in accordance with the instructions provided by the Host.
2. Children may use the hot tub only under constant adult supervision.
3. Please take a shower before entering the hot tub. Do not take glassware, cosmetics, oils or bath salts into the hot tub.
4. Do not use the hot tub after drinking alcohol in an amount that could endanger safety. Persons with health contraindications to hot baths should consult a doctor before using the hot tub.
5. The Guest does not adjust the stove or the hot tub installation beyond the scope indicated by the Host. Any faults must be reported to the Host immediately.
6. The hot tub may be used in a way that does not disturb others. During quiet hours, i.e. from 22:00 to 7:00, the hot tub may be used only if quiet is maintained and the neighbours and other people nearby are not disturbed.
7. Running, jumping into the hot tub, climbing on its structural elements and using it in any way that could endanger health or damage the equipment is prohibited.
8. Anyone using the hot tub must leave it in an unimpaired condition. The Guest is liable for damage resulting from improper use of the hot tub or use contrary to these Terms.

§ 7. Liability

1. The Guest is liable for damage in the Cabin and on the property caused by themselves, the persons staying with them and the animals for which they are responsible. Damage must be reported to the Host without delay, no later than on departure, if the Guest was able to notice it earlier. The Guest covers the justified and actually incurred costs of repairing or replacing damaged equipment, to the extent corresponding to the damage actually incurred.
2. The Guest reports faults and missing equipment without delay – this helps us fix them quickly.

3. The Host is not liable for items left unsecured on the property or for damage resulting from use of the Cabin, the hot tub and the grounds contrary to these Terms – to the extent permitted by law.
4. The Host may enter the Cabin during the stay in the event of a breakdown or danger, where possible after notifying the Guest.
5. In the event of a serious breach of these Terms, in particular disturbing the peace despite being asked to stop, exceeding the agreed number of guests, damaging property or creating a safety hazard, the Host may ask the Guest to stop the breach immediately and, if there is no response or in the event of a serious threat, may require the Guest to leave the Cabin. In such a case the Guest is not entitled to a refund of the unused part of the price if the stay ended early for reasons attributable to the Guest, subject to applicable law.
6. Items left behind by Guests are kept for 14 days. At the Guest's request we send them at the Guest's expense.

§ 8. Complaints

1. Please report any comments about the stay, in particular about the condition of the Cabin, its equipment or the functioning of the amenities, to the Host without delay, where possible during the stay, by phone or in another agreed way. This allows us to take action to resolve the problem as quickly as possible.
2. Complaints about the stay may be submitted in writing or electronically to: sielanka37k@gmail.com. A complaint should include a description of the problem, the dates of the stay and the Guest's contact details.
3. The Host will consider the complaint and reply within 14 days of receiving it.

§ 9. Final provisions

1. The rules for processing Guests' personal data are described in the Privacy policy available at mazurska-sielanka.pl.
2. Matters not covered by these Terms are governed by the provisions of the Polish Civil Code.
3. Changes to these Terms do not apply to bookings confirmed before the change.
4. These Terms apply from 1 October 2026.

Thank you – we wish you a wonderful holiday in Masuria!